

Product Pages that CONVERT

Our step-by-step framework and template for building HIGH converting product pages.





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IMPORTANT:

This guide is loaded with information, but it was not designed as comprehensive "start to finish" material. It is a framework and checklist that we use internally, with every single private client who works with us, as part of a larger strategy to improve store conversion rates.

As you work your way through this content, don't hesitate to reach out to our team directly with any questions regarding the best way to apply this to your brand.

You can reach us at workwithus@bluestout.com



Start Here:

Your Product Page is your #1 sales page. You can't afford to get it wrong...

The fastest way to lower your customer acquisition cost or increase revenue from your current advertising spend is to boost your store's conversion rates.

(Just ask a few of our famous clients here.)

And the first place to start is with your product detail page *(aka PDP page).*

Think of your brand's product page as **the ultimate sales page** - it's where your customer is making their decision to purchase or not.

And, believe me when I tell you, there is a **FORMULA** for designing product pages that convert.

A correctly structured product page that first sells your customer emotionally, and then leads them through a logical justification of that emotional decision, can overcome many other conversion shortcomings on your site.

What follows below in this guide is our process for strategizing and designing product pages, from the ground up, to **convert cold browsers into buyers**.

And most importantly, an overview of our proprietary Emotion + Logic framework that underpins your conversion success. Enjoy.

Allen Burt | CEO, Blue Stout



Our Expertise

And why you should listen.

Designing product pages that CONVERT requires a proven formula.

And, frankly, most design and marketing agencies don't have a clue.

You can cross your fingers hoping your designer's preferences will increase conversions and revenue...

Or, you can focus on implementing proven strategies gained from our last 10 years of experience, 100+ brands and 20+ industries.



Our strategies are backed by statistically significant A/B tests and consumer psychology research.



A few of our successful clients:

TANYA

татіон

Detour

EFF EBBETS FIELD

33% Increase in Conversion Rate + 152 % Increase in YOY Revenue

"It's clear the Blue Stout team ${\rm knows}$ $TA\,F\,T$ ${\rm their \, stuff."}$

Kory Stevens, TAFT

30% Increase in Conversion Rate



SWIMDLITI FT

Americar Cancer Society®



Íbrümate

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"I can't believe how far we have come in the past two months, since going live with our websites. **Our conversion rate increased across the board** and our websites are visually stunning."

Bojana Ceranic, The Skin Deep

TAFT

twice

THE

SKIN

DEEP



The Product Detail Page (PDP) Framework

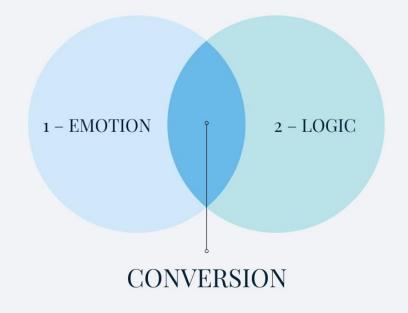
Emotion + Logic

Our Product Page Framework has been developed over the last 10 years and refined through data testing. But, the basic premise comes down to a simple understanding, backed by consumer psychology...

... All customers make purchase decisions in 2 stages:

- → <u>First</u>, emotionally.
- <u>Second</u>, by justifying the emotional decision they just made using LOGIC.

That is why a PERFECT Product Page layout should be designed to walk the customer through BOTH of these 2 stages in their decision making process.





1) Sell Emotionally

This is your #1 goal. If a customer does not create an emotional connection with your product *(either because they want it, or because it solves a need)*, you will never make the sale.

An exceptional job selling emotionally will make up for any faults or missing information when you move on to the logical justification in step 2.

Connecting with your customers emotionally occurs on a primal level by increasing desire. Desire comes in the form of wants, solving a problem, or helping the customer envision living a better version of their life with your product. When selling emotionally we focus on including the following in our designs:

- Imagery: both product and lifestyle
- Sales copy that sells the benefits or end result (read: NOT features)
- Videos: both product and lifestyle
- Illustrations, diagrams, iconography that explain the benefits
- Inspiring testimonials
- User Generated Content
- Influencers, Press or other Mainstream Social Proof

GOAL: heighten your customers emotional experience on the page by helping them envision living a better version of their life with your product.



2) Sell Logically

Help justify the "Emotional" sale logically by answering key questions and removing barriers to purchase.

After the customer is first sold emotionally, we then help them logically justify that decision by answering all of their key questions in a way that moves them towards a purchase.

At Blue Stout, we've developed a framework for anticipating a customer's questions and concerns that we call the 3 P's. Meaning, every customer will have questions and concerns about the Product, the Process, and will have a certain amount of Perceived Risk associated with making the purchase.

The better you can anticipate and address the 3 P's, the higher you will convert first time buyers.

On the right are a few example questions we might ask, depending on the product and industry.

PRODUCT

- How will this look on me?
- What is this made of?
- How big is it relative to my other furniture?
- etc

Р

PROCESS

- How do I install it?
- After I buy, what happens (shipping & delivery timing, returns process)?
- Care instructions
- etc

PERCEIVED RISK OF PURCHASE

- Testimonials
- Reviews - Warrantees
- Warrantee
- Guarantees
- Customer-centric Shipping and Returns Policies
- etc



WHAT'S NEXT:

The Emotion + Logic framework is just one of the 5 frameworks we use daily to increase conversion rates, AOV and repeat purchases for our client's.

It's our wish that this overview and the following PDP template below will equip you to start optimizing the most important sales page on your store.

This framework takes all of the guesswork out of design pages, ensuring they will convert for your exact audience and products. If you'd like to speak with us about customizing this strategy specifically for your brand, we'd love to talk to you.

If you'd like to set up a strategy session call with us, follow the URL below to do that:

www.bluestout.com/strategy

For additional training and content on how to optimize your brand and store, we've linked some articles and training videos below.

- Is 30% of your revenue coming from email? If not, then it's time to ask these questions
- How we increase store revenue 30-50%, without spending more on ads
- The 4 email flows that added an extra \$100k per month for this client.
- <u>Stop relying ONLY on paid traffic for sales</u>

If you need anything, drop us a line (<u>workwithus@bluestout.com</u>).

Allen Burt CEO, BlueStout.com



For a detailed video walkthrough of our <u>Emotion + Logic framework</u>, watch our video training here:





Our Product Detail Page Template

Image Gallery	12
Description, Options & Add to Cart	14
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Lifestyle Visualization	18
Social Proof	20
Upsell & Cross Sell	22
Footer	23

(NOTE: All examples are exclusively from Blue Stout clients.)

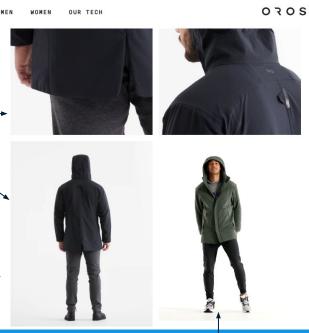


Image Gallery

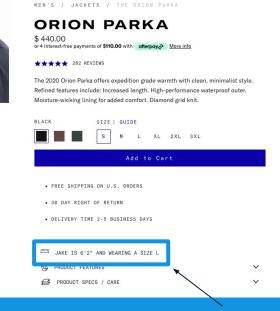
Product image galleries are used to both inspire (emotion) AND answer key product questions (logic).

Large multi-angle, detailed photos

Goal: use detailed images to give customer as close to an "in-store" experience with the product as possible.



Video of product in use



State size of model for reference



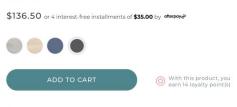
Image Gallery (*continued*)

Give customers as much interactive experience as possible:

- "Size Me Up" app
- 360 degree rotating product



Wish You Were Here Weekender In Blue



B Free Shipping, Returns & Exchanges!

Description

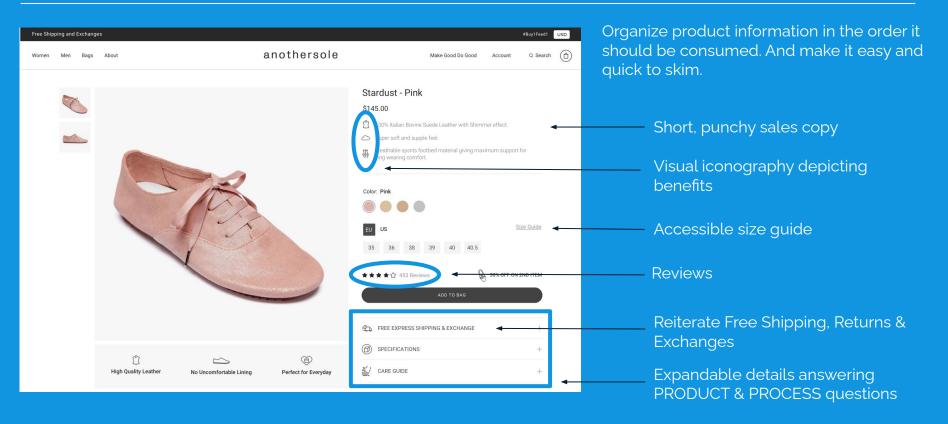
Pack up your Wish You Were Here Weekender, and grab your girlfriends! This duffle is spacious enough to pack for the whole weekend and cute enough to ride shotgun! The sleek shape and inside zip pockets provide secret additional space. The removable padded shoulder strap and top handle make it easy to carry your luggage with ease (no matter how many shoes or Kelly Wynne bags you packed).

	daterials	+
	Dimensions	+
0	Doing good	+



Rotate for 360 degree view

Description, Options & Add To Cart

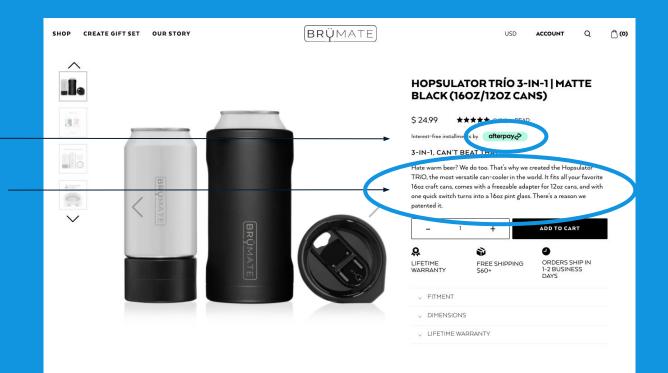




Description, Options & Add To Cart (*continued*)

Afterpay: split payments reduces perceived risk

Spicy sales copy that grabs attention and hooks emotionally.





Value Propositions



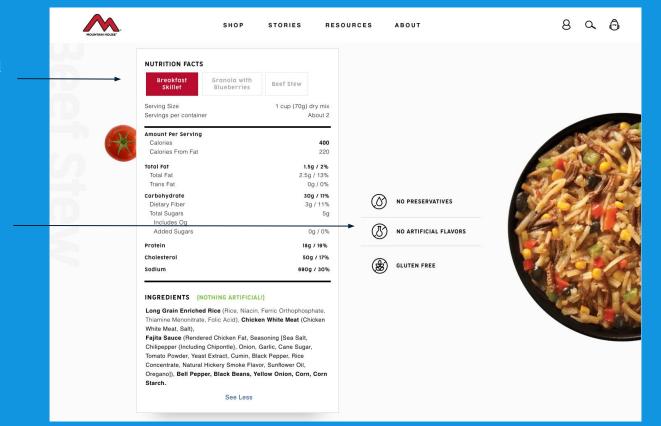
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Value Propositions (*continued*)

Deep dive on product details and ingredients to answer customer's LOGICAL questions.

Highlight top benefits.





Lifestyle Visualization

User Generated Content of product in action.

- Increases desirability (emotion)
- Shows how product is / can be used (logical)

OUR HOPSULATOR TRIO IN ACTION

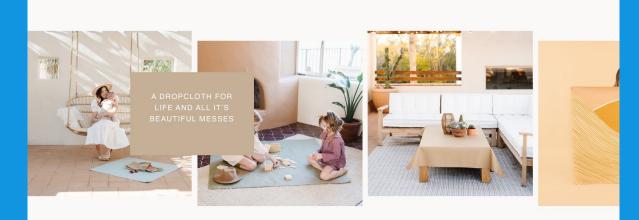






Lifestyle Visualization (*continued*)

Lifestyle imagery as you scroll: Help customers visualize themselves living a better version of their life with the product.





Social Proof

Influencers:

Use well known industry influencers to...

- Increase desire (emotional)
- Validate decision to buy (logical)



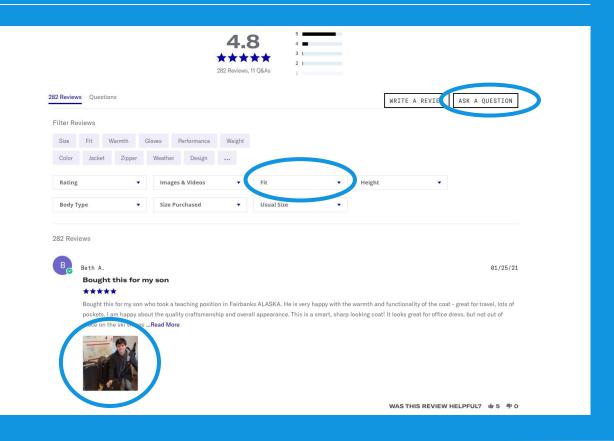




Social Proof (continued)

Utilize UGC in Reviews:

Don't stop with simple text reviews. Utilize purchaser photo uploads, crowdsourced sizing info, and Question & Answers.





Upsell & Cross Sell

Keep Customer Engaged:

Lower customer friction by recommending relevant products. Keeps customers engage if current product page does not resonate.

<section-header> Contact Contact



Secondary Selling Propositions

"Secondary Selling Propositions":

This is key information, that isn't unique to your brand, but will still influence a buyers decision.

FREE US SHIPPING ON ORDERS \$99+	US DELIVERY IN 2-5 DAYS		0 100% SAFE & SECURE	
GET THE HOTTEST NEWS & OFFERS FOR THE WARMEST GEAR IN YOUR INBOX.	Email Address		SUBSCRIBE	
FIND YOUR DEYOND Locations United States of America (USD) v	Help Email Contact Returns Shipping FAQs	Shop Men Women Gift Cards Group Sales	Company Our Tech Our Story Blog Refer-a-Friend	Ƴ © f
	Warranty			
				Ť



Want to Work With The Best?

Book a 30 minute strategy call with our team to assess your current opportunities and map out next steps. No cost, no commitment, but serious brands only.

BOOK A CALL

www.bluestout.com/strategy

Or, contact us here.



workwithus@bluestout.com

instagram.com/blue.stout

in <u>linkedin.com/company/blue-stout</u>

facebook.com/bluestoutdev

<u>twitter.com/bluestoutdev</u>

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